

3041

Cooper, Kathy

From:
Sent: Monday, March 16, 2015 1:03 PM
To: IRRC
Subject: FW: Regulation #57-298

2015 MAR 16 PM 2:19

RECEIVED
IRRC

Comment on #3041

From: Don Warner [<mailto:Donwarner@warnersmoving.com>]
Sent: Monday, March 16, 2015 11:22 AM
To: Schalles, Scott R.
Cc: steve@warnersmoving.com; Lisa Zelger; Joe Allen
Subject: Regulation #57-298

Dear Scott,

I've been working in the moving industry for 50 years and watched deregulation take its toll on the Interstate Carriers.

I remember the "old regulated days" when we were protected from price gouging, financially unqualified carriers, insurance instability, and the government helped us maintain a reasonable profit.

In those days the vans on the road were freshly painted and relatively new. Now, we see equipment that is many times disgraceful, uniformed men are an exception and sales are made with a sharp pencil rather than service, and service to our customers has suffered.

Our brothers in the airline industry have suffered the same fate. It used to be fun to travel by air. Prices were stable and service was built into the price. Then deregulation hit the airways and now you're sardined into an airplane and if you can get a packet of nuts you're lucky. The funny thing is the politicians hail this as a great success and a shining example of how free enterprise is supposed to work. Well, as we see one airline after another declare bankruptcy, I wonder how many people would rather pay a few bucks more and have regulation back, sit in a wider seat, have a nice meal in an airplane that is not packed. I certainly would! Would you?

Our PUC has done a remarkable job in maintaining good qualified carriers serving Pennsylvania Residents, and by and large we've not had to deal with questionable practices, bait and switch, non-response to claims, and carriers with weak balance sheets leading to a multitude of serious problems.

As we all know there is tremendous difficulty in running a profitable operation. Any further pressure on price or increased competition could have results that will negatively effect our consumer and history has shown there will be a need for a large complaint department to handle the atrocities! My Dad always told me "if it works, don't fix it!" That sounds like pretty good advice!!

We saw what happened with the ICC. We don't want to repeat those errors! Let's preserve the integrity of a PUC system that has served and protected Pennsylvanians. Let's be a leader, not a follower!

DONALD H. WARNER

President

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